|  |  |
| --- | --- |
| SECTION  | HR |
| POLICY /PROCEDURE | **Job Advert, Job Description & Person Specification** |
| DATE OF ISSUE | 10th November 2022 |
| DATE OF REVIEW | N/A |

|  |
| --- |
| **Organisation:** Club Doncaster Foundation **Position:** Health and Wellbeing Community Coach (Casual)**Responsible to:** Health and Wellbeing Duty Manager, Community Development Manager**Responsible for:** Community programme **Contracted hours:** Casual Basis - Inclusive of evenings and weekends, subject to the rota/business needs. **Location(s):** Delivery based at various partner venues across Doncaster.  Office based – Eco-Power Stadium/Foundation Fitness Gym. **Closing Date: Ongoing****Interviews:** **Adhoc****Start Date:** Following successful recruitment and pre recruitment checks.  |

|  |
| --- |
| **General purpose of the post:** Club Doncaster Foundation are looking for motivated individual to join the Foundation team in the role of Health and Wellbeing community coach. Whilst this will vary in respect of the programme brief, most of the work for this role will be planning and delivering and supporting delivery of our Health and Wellbeing Programmes based in schools, community engagement sessions, and Foundation Fitness Community Gym. |

|  |
| --- |
| **How to apply:**Send a covering letter detailing why you’re interested in the post and a copy of your C.V, along with our equal opportunities form to recruitment@clubdoncasterfoundation.co.uk.If you have any questions aligned to the roles available, please contact nick.gillott@clubdoncasterfoundation.co.uk  |

|  |
| --- |
| **Important information**The mentioned duties and responsibilities should be regarded as neither exclusive nor exhaustive as the post holder may be required to undertake other reasonably determined duties and responsibilities, commensurate with the grading of the post, without changing the general character of the post.Club Doncaster Community Sports & Education Foundation is committed to safeguarding and promoting the welfare of children and young people and expects all staff and employees to share this commitment. This role involves work with young people and is subject to Enhanced DBS checks. Clearance through The FA DBS system is required. As such this post is exempt for the Rehabilitation of Offenders Act (1974) and the applicant must disclose all previous convictions including spent convictions.Employment will also be subject to two satisfactory written references. |

|  |  |
| --- | --- |
| **Department:** | Community |
| **Job Title:** | Health and Wellbeing Community Coach  |
| **Pay:** | Casual Hour Rate – To be discussed  |
| **Contract type:** | Subject to candidate availability  |
| **Hours:** | As and When  |
| **Responsible to:** |  Community Development Manager |
| **Location:** | Eco-Power Stadium, Stadium Way, DN4 5JW |
| **Regular working hours:** | Foundation office hours are Monday to Friday 6.15am – 9.30pm. With this post there is an expectation to work weekends & unsocial hours as part of an irregular working pattern. |

|  |
| --- |
| **Purpose of the post:** Club Doncaster Foundation are looking for motivated individuals to join the Foundation team in the roles of Health and Wellbeing community coach. Whilst this will vary in respect of the programme brief, most of the work for this role will be planning and delivering, and supporting/leading the delivery of our Health and Wellbeing Programmes and School Sports Provision.  |

|  |
| --- |
| **Key Duties and Responsibilities:*** Supporting the team to plan, develop, and maintain an efficient Health and Wellbeing and Schools Sports programme
* Contributing to the delivery of specific projects under the departments remit
* To work closely with partnership organisations, to maintain good relationships and collaborative working practices
* To work with colleagues to extend knowledge and skills to identify and develop best practice
* Dealing with enquiries and general day-to-day liaison with customers, colleagues, and partners
* Carry out duties in accordance with all relevant company policies
* Act always with utmost good faith to the organisation
* Devote full attention and ability to fulfilment of the duties required by the role
* To work closely with partnership organisations, to maintain good relationships and collaborative working practices
* Deal with enquiries and general day-to-day liaison with customers, colleagues and partners
* Carry out general office duties including data recording, filing, photocopying, sending and receiving emails
* Ensure all policies and procedures are adhered to
* Promote the brand identity and increase Club Doncaster fan base throughout
* To undertake such other duties, training and/or hours of work as may be reasonably required, and which are consistent with the general level of responsibility of this job.
* To maintain the quality-of-service provision, regularly evaluating work and seeking to make improvements
* Present a professional image when dealing with both internal and external contacts and partners, always acting in a professional manner
* To be aware and comply with the Health and Safety at Work Act
* To carry out responsibilities with due regard to Equal Opportunities
 |

|  |
| --- |
| **Staff competencies:** **Our Values** * We are professional in all we do
* We manage our business with respect and integrity
* Pride, passion and performance
* Open, honest brave
* Consistent innovation in all we do
* Energy, enthusiasm, humility
* Win-win relationships

**Putting our Participants first** * Demonstrates a thorough understanding of the services across Club Doncaster and how these relate to and are affected by the needs and objectives of the organisation
* Knows who the clients are, understands our members needs and works hard to ensure that these are met
* Develops positive relationships with clients, handling dissatisfied or awkward clients effectively
* View the resolution of clients’ problems as an opportunity to retain and secure future business
* Ensures all clients are dealt with in a proficient and friendly manner, with respect and integrity at all times

**Getting things done** * Performs all assigned tasks and procedures efficiently and in a timely manner
* Takes personal responsibility for own actions and decisions and displays a sense of energy and commitment to achieve results that stimulate others to succeed
* Works hard to reach or exceed personal targets and section goals and can take responsibility for several different tasks at a time
* Accepts responsibility for problems that occur and retains ownership until they are resolved, either personally or by someone else
* Manages own time and resource effectively, with appropriate planning and prioritising in advance to improve efficiency
* Uses initiative to act without constantly referring to others and perseveres with repetitive and mundane tasks

**Flexibility** * Accepts doing things differently to improve efficiency and reacts positively to changing objectives, priorities and workloads
* Willingly takes on extra responsibility and, where necessary, will work additional or irregular hours to meet the needs of the organisation
* Put forward suggestions and ideas about new and better ways of doing things
* Learns rapidly, adjusting to new situations as they occur
* Demonstrates a commitment to always deliver a high-quality service

**Communication skills** * Communicates effectively and confidently in individual and group situations, contributing and asking questions where appropriate
* Listen to and respects other people’s views and opinions
* Any written work required by the role is clear, accurate and to the point
* Presents facts and ideas in a concise and persuasive manner
* Ensures all written correspondence is fluent and structured, using appropriate style and language
* Uses the correct communication technique to suit the situation

**Managing Self /Relationships** * Develops open and effective relationships with all colleagues
* Awareness of impact of own behaviour on others and is able to modify approach or style to achieve results
* Can discuss differences openly and without recrimination
* Share information and keeps all relevant parties informed
* Works to improve self by being pro-active in job function and in assessing training and development needs
* Keep difficulties in perspective and maintain performance and effectiveness in the face of conflicts, tight deadlines, excess workloads and unreasonable client/customer
* Aware of the goals and targets of Club Doncaster ensuring actions contribute towards achieving them

 |

|  |
| --- |
| **Important information**The above-mentioned duties and responsibilities should be regarded as neither exclusive nor exhaustive as the post holder may be required to undertake other reasonably determined duties and responsibilities, commensurate with the grading of the post, without changing the general character of the post.Applicants must hold a full driving licence with access to a suitable vehicle or the ability to travel independently. Club Doncaster is committed to safeguarding and promoting the welfare of children and young people and expects all staff and employees to share this commitment. This role involves work with young people and is subject to Enhanced DBS checks. As such this post is exempt for the Rehabilitation of Offenders Act (1974) and the applicant must disclose all previous convictions including spent convictions. |

|  |  |  |  |
| --- | --- | --- | --- |
| **Personal Skills/Characteristics** | **Essential** | **Desirable** | **Method of Assessment** **(List Code Below)** |
| **Experience (Voluntary, paid or in a similar role)** Minimum of two years coaching experience or experience of working in a Gym/Fitness Setting Working in a primary school as a coach to national curriculum outcomesWorking with young people on diversionary programmes Working with hard-to-reach groups and keeping them engaged  | X | XXX | AF/IAF/IAF/IAF/I |
| **Qualifications and training** NGB recognised level 2 coaching or Fitness based qualification1 other coaching qualification at level 1 Association for Physical Education (or working towards) Safeguarding First Aid  | X | XXXX | AF/IAF/IAF/IAF/IAF/I |
| **Special skills and knowledge**Be familiar with Microsoft office programmesPrevious use of sports monitoring and evaluation systems or willingness to learn An understanding of and a commitment to equal opportunities and safeguarding issues both in the workplace and the wider communityKnowledge of the National Curriculum for Physical Education | XXX | X  | AF/II II |
| **Personal qualities**A person friendly and centred approach to all delivery. A professional approach when working with participants Awareness of professional boundaries across the working environment Positive attitude with the ability to motivate and enthuse individuals and groups. Punctual and able to manage a varied workload  | XXXXX |  | IIIAF/II |
| **Personal circumstances**Ability and willingness to work outside normal hours, including evenings and weekends. | X |  | I |
| **Physical Requirements**No serious health problem which is likely to impact upon the job performance; (that is, one that cannot be accommodated by reasonable adjustments)Good sickness / attendance record in current / previous employment, (not including any absences resulting from disability) | XX |  | AF/I/RR |

\* AF = Application Form

 I Interview

 R Reference

 CQ Certificate Qualification

The document is a guide only and should not be regarded as exclusive or exhaustive. It is intended as an outline indication of the areas of activity and will be amended in the light of changing needs of the organisation. All employees may be required to undertake any other duties as may be reasonably required. Club Doncaster Foundation is an equal opportunities employer.

**How to apply:**

Send a covering letter detailing why you’re interested in the post and a copy of your C.V, along with our equal opportunities form to recruitment@clubdoncasterfoundation.co.uk.

If you have any questions aligned to the role, please contact nick.gillott@clubdoncasterfoundation.co.uk

­